

MEMBERSHIP

Welcome to the RAA



WELCOME TO THE RAA

An organisation you can trust.

Benefits you can depend on.

Welcome to the RAA, a motoring club that South Australians have trusted for over 100 years.

By joining the RAA, you've opened the door to a new world of fantastic services, exclusive discounts and value added offers.

Over time we have grown from a small group of like minded club members to a progressive, multi-faceted organisation that's constantly striving to make life better and easier for over 570,000 members.

We offer many valuable services to our members including insurance to protect your assets, technical advice and vehicle inspections, residential and commercial security, as well as all the assistance you need with planning your next holiday whether it be domestic or international.

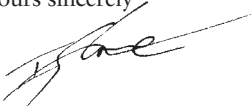
As a member you will receive exclusive discounts on all of the above RAA services, as well as special offers at selected retail outlets across South Australia.

We never lose sight however, of our core purpose which is to bring you peace of mind with road service 24 hours a day, 7 days a week. RAA is there to help get you through any unexpected situation on the road and is just a phone call away.

The following pages briefly outline all our products and services. Please read through them and contact us if you have any questions or would like any further information by visiting your nearest RAA office, logging on to www.raa.com.au or by phoning us on 8202 4600.

Thank you for trusting the RAA.

Yours sincerely



Ian Stone,
Chief Executive Officer



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RAA Website

Whether it's renewing your membership, planning your next holiday or assessing your insurance you'll find what you need at www.raa.com.au

Visit the RAA website to:

- Join, upgrade and renew your membership
- Update your membership details
- Request an RAA Insurance quote
- Find cheap fuel locations
- Practise for your Learner Driver's test
- Find Show Your Card & Save membership offers
- Search for and book accommodation
- Map your holiday route and download strip maps
- Purchase travel insurance
- Get a quote and reserve a hire car
- Purchase maps, books and guides
- Find tours, transport and holiday attraction information
- Locate an RAA Approved Repairer
- Search car reviews
- Find tips on buying a new or used car
- Read RAA member-only fact sheets



RAA Membership Benefits

In addition to emergency road service, RAA members are entitled to a wide range of products and services, many of which include great member savings and discounts.

RAA products and services include:

- Show Your Card & Save member benefit program
- RAA home, motor, boat, caravan and travel insurance
- RAA domestic and international travel agency
- RAA Travellers Shop for maps, guides and accessories
- International Drivers Permits
- RAA home and business security
- Approved Repairer and Approved Vehicle Dealer programs
- RAA battery service
- Technical advice line
- Child restraint fitting service
- Legal advisory service
- Advocacy for member interests
- Bi-monthly members' magazine, **sa**motor

MEMBERSHIP

The RAA offers member savings on:

- Car and motorhome hire
- Selected tours, transport and attractions
- Maps, guides and travel accessories
- Selected escorted international tours
- RAA home, motor, boat, caravan and travel insurance
- RAA home security installations
- Child restraints and fitting service
- RAA Batteries
- Other retail products and services via the RAA Show Your Card & Save program



Road Service

It's comforting to know

Most of us lead busy lives and occasionally we lock our keys in the car, get a flat battery or experience an unfortunate breakdown on the road.

It's comforting to know the RAA is only a phone call away.

Peace of mind

The RAA's greatest benefit is the peace of mind it brings to motorists who are in need. RAA emergency road service is delivered 24 hours a day, every day of the year.

The RAA patrol vans are a familiar sight in city and country towns, responding to calls for help from members. A fleet of more than 130 RAA patrol vans and contractors service the Adelaide area, while an extensive network of contractors are assisting country members to get back on the road.

The RAA's primary aim is to get you going again after your breakdown. Happily, we're able to fix approximately 90% of those problems at the roadside. If the problem is more serious and we can't get you going we'll organise for your vehicle to be towed.

Your RAA benefits are not restricted to South Australia. You have access to road service benefits through RAA affiliations with motoring organisations across Australia.

The RACV, RACQ, RACWA, RACT, NRMA and AANT will service you as an RAA member under their conditions of service.



Show Your Card & Save

If you like to shop and love a bargain, then you'll be very interested in the RAA's Show Your Card & Save program.

Participating partners offer immediate discounts or benefits to RAA members. So don't pay full price; remember to Show Your Card & Save.

Check out the RAA website or your latest **sa**motor magazine for the current offers available.

Shopping

The RAA has partnered with a number of retail outlets to provide great discounts on items such as wine, optical and paint when you show your RAA card at the time of purchase.

Entertainment

Whether it's a night at the theatre or a day out at your favourite attraction, check the RAA website for the latest deals.

Travel

The RAA has established partnerships with a range of car hire, tours, transport, travel insurance and attraction operators – simply show your card at the RAA when pre-purchasing before you travel.

Energy

The RAA has partnered with gas and electricity supplier, Simply Energy to bring members great savings on their energy bills.

By signing up with Simply Energy, RAA members will also save money on their membership.



BLUE



Member Number
01234567
MEMBER
since 2005



RAA Members' Magazine

The RAA Members' magazine, **sa**motor is delivered to your household every two months.

Hitting the streets back in June 1913, **sa**motor is the oldest motoring publication in the southern hemisphere and today boasts the largest circulation of any personally-addressed magazine in South Australia.

Packed with membership information, road tests of new and used cars, travel features and news on road safety issues and developments, **sa**motor has served to inform and entertain RAA members for more than 90 years.

Also filled with great holiday deals and information about new attractions, tours and accommodation, **sa**motor can also help provide the inspiration needed to plan your next holiday within SA, interstate or overseas.

If you're interested in advertising in the magazine which reaches more than 665,000 South Australian readers, contact HWR Media on 8379 9522.



Trust RAA Insurance

RAA Insurance products are designed to provide members with financial protection and peace of mind when they need it most.

Offering cover for important assets such as your Home and Contents, Car, Caravan and Boat, and backed by a superior claims satisfaction record.

Discounts are available to RAA members.

All products are underwritten by

RAA Insurance Ltd.

Car Insurance

Comprehensive Car Insurance

RAA Insurance offers value for money protection against accidental damage, fire and theft.

Other unique benefits include:

- Rating 1 for Life
- Under 30 Family Benefit
- Free 'Aussie Assist' – 24 hour emergency assistance service for medical, travel and communication assistance.
- Guaranteed repairs from RAA Approved Repairers
- Free windscreen claim at no extra cost or loss of no-claim bonus
- Paying the higher of agreed or market value for a total loss
- Hire Car option

Third Party Property Damage

For cars not requiring Comprehensive cover, protecting against the damage caused to other vehicles and property can save you from a financial disaster.

Other unique benefits include:

- ‘Uninsured Motorist Extension’ – In the event of an accident, if the other person is known, is uninsured and is more than 50% responsible, your vehicle damage will be covered up to a maximum of \$3,000 including all tow fees
- Liability cover up to \$20 million
- Fire & Theft option



Home Insurance

Home and Contents Insurance

Your home and its contents are your most valuable assets and can be protected with the same trust, security and quick claims settlements we offer for your car.

RAA Home and Contents Insurance will protect you against the following:

- Credit or ATM card cover up to \$1,000 and cash cover up to \$300
- Breakage of fixed glass
- Special rates for Over 50's and Seniors Card holders
- Spoilage of food up to \$500
- Replacement of locks if keys are stolen up to \$500
- Motor burnout up to 10 years
- Monitored alarm discounts on Contents premiums

Optional Cover

- Accidental Damage Cover option
- Selected or General effects cover anywhere in Australia and New Zealand
- Flood
- Pet Cover: veterinary costs of up to \$500 for each accident or illness suffered by your dog or cat.

All RAA Insurance products offer Members additional benefits:

- 21 day cooling off period
- Excess options to reduce premiums

- Flexibility to pay annually, six monthly or monthly through direct debits from your bank, building society, credit union or credit card account.

Telephone 1300 88 4567, visit your nearest RAA Office or visit the RAA website www.raa.com.au



The information included in this brochure is a summary and is not intended to have any legal effect. RAA Insurance products are issued by RAA Insurance Limited. When deciding to buy or hold RAA Insurance you should read and consider the Product Disclosure Statement (PDS) which is available from the RAA.

RAA Insurance Limited
(Trading as RAA Insurance)
ABN 14 007 872 602 AFSL 232 525,
GPO Box 1499, Adelaide SA 5001

RAA Security Service

RAA Security Service can install home and business security systems as well as provide a 24/7 security monitoring service for additional protection.

RAA Security Service provides:

- ASIAL Grade A1 monitoring centre which is owned and operated by the RAA from right here in SA.
- High quality alarm systems that meet or exceed the stringent requirements of Australian Standards.
- No costly fixed-term monitoring contracts.
- Licensed and qualified security salespeople.
- Tailored systems which are customised to provide you with the best protection.
- Installation by fully trained and qualified technicians.
- Protection against power failure with battery back-up in all systems.
- Damage repair service for when your home is broken into and it's not secure.
- Pet friendly detection which allows small pets to roam free whilst the system is armed.
- 12-month parts and labour warranty on RAA security installations.
- Home security installation discounts for RAA members.

For more information or to arrange an obligation-free quote please call 8202 4695.



Driving Holidays

If you're planning a driving holiday, make your first stop the RAA.

You'll find all you need to help make your holiday planning easy.

RAA holiday services include:

- Mapping of your holiday route using a comprehensive range of maps, guides & road atlases, available at special member prices.
- Accommodation booking service.
- Official guides to Australia's STAR-rated accommodation.
- Car and motorhome hire at special member rates.
- Travel insurance.
- Member savings on selected tours, transport and attractions.
- Comprehensive advice on things to see and do along the way.
- Information on road conditions and driving routes.
- Outback driving travel advice.
- International Driving Permits.
- Online mapping services at www.raa.com.au

For all your holiday planning needs visit www.raa.com.au, your local RAA Office or phone 8202 4346.



RAA Travel Service

A full international and domestic travel agency

If you're planning an overseas holiday, travel with someone you trust.

RAA Travel Service is a full international and domestic travel agency offering competitive rates and assistance with:

- Escorted group tours & coach touring
- Flights, accommodation & holiday packages
- Cruising and rail travel
- Travel insurance
- Passport photos
- Cash passports and travellers cheques
- Assistance with Visas

To make an appointment with one of our experienced travel consultants call 8202 4589 or email travel@raa.com.au

Travel books and accessories

For South Australia's most comprehensive range of travel maps, guides, books and accessories visit the RAA Travellers Shop.

Browse through the extensive collection of Australian and international guides, books, atlases, maps and accessories including power adaptors, travel locks, luggage and much more.

To purchase all you need for your holiday visit any RAA Office, call 8202 4538 or shop online at www.raa.com.au



Benelux

Canada

Denmark

Great Britain

Mobile Battery Services

There's nothing worse than going to start your car only to find that the battery has gone flat.

Fortunately, as a member of the RAA, a patrol can be despatched immediately or a time can be arranged to call on you at home or work where a high quality RAA Battery can be fitted.

RAA batteries are competitively priced and carry a 6, 12, 24, or 36 month nationwide warranty depending upon which battery you purchase.

What's more, if you choose to have an RAA Battery fitted, your old battery will be taken away and disposed of in an environmentally friendly manner. In fact over 93% of your old battery can be recycled.

Premium and Plus members receive a special discount on RAA branded batteries.

SA Dealer Network

For your convenience a large number of RAA Battery Service Centres are located around Adelaide offering the same high quality batteries fitted by RAA patrols.

For a list of these locations, visit www.raa.com.au or your nearest RAA Office.

For free delivery and installation within the Adelaide metropolitan area and most country areas, call 13 11 11 any time day or night.



**POWER
PACK**

RAA

Extra Heavy Duty Battery
2 Year Nationwide Warranty

Green Light Buyer Assist Program

If you need assistance and advice on just about anything to do with the purchase, use or maintenance of a motor vehicle, the RAA can help. The Green Light Buyer Assist Program is a comprehensive program of services that helps you when you are contemplating buying a vehicle.

These services are available exclusively to members and can assist you with the following:

- Vehicle Inspections for pre-purchase, end-of-warranty, after accident repairs and safety checks
- Vehicle road test reports on all popular models
- Speedometer accuracy testing
- Diagnosis of individual faults
- Inspection of dismantled components
- Prices for new and used cars
- Speed alert devices
- Vehicle anti-theft devices, including engine immobilisers and alarms
- Car storage for when you are on holidays

For over the phone advice on anything to do with buying, selling or maintaining a car call the RAA on 8202 4689.

To book a vehicle inspection call 8202 4688.

Contact numbers

Road Service

24-Hour Emergency Road Service	13 1111
24-Hour Battery Service	13 1111

RAA Membership

Metropolitan areas	8202 4610
Country areas	Freecall 1800 818 385

RAA Insurance

Enquiries & Quotes	1300 88 4567
Claims	1300 88 4575

RAA Security Service

Home and Business	8202 4695
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RAA Travel

Driving Holidays	8202 4346
RAA Travel Service	8202 4589
Travellers Shop	8202 4538

RAA Motoring

Green Light Technical Advice	8202 4689
Green Light Vehicle Inspections	8202 4688
Traffic & Safety	8202 4222
Legal Motoring Advisory Service	8202 4570

Public Relations

sa motor	8202 4576
Advocacy	8202 4576

Website

www.raa.com.au

General Enquiries

Call 8202 4600 between 8am and 6pm Monday to Friday and from 9am to 12noon on Saturdays.



8202 4610

www.raa.com.au